

Invoice Address Details
Company:
Attention of:
Address:
Telephone No:
Email:

**Australian \$**

**Fax order**  
**+44 (0) 1428 748 474**  
**or email**

[sales@sitehelpdesk.com](mailto:sales@sitehelpdesk.com)

Notes: Product prices are based on the total number of Support Operators that need to log in.  
 User/Customer access for call logging, self help etc may be unlimited and are free of charge.  
 WMLmonitor prices are based on server plus number of clients audited (agent licences)

SiteHelpDesk	License Qty	Price	Total
SiteHelpDesk Single Operator Starter Pack	1	\$800	
SiteHelpDesk 5 Operator Starter Pack	5	\$1,300	
SiteHelpDesk 10 Operator Starter Pack	10	\$2,000	
<b>Additional Operators (sitehelpdesk):</b>			
Additional Single Operators		\$170 each	
10 Operator Upgrade Packs		\$1,530	
SiteHelpDesk-IT /FM (Prices includes SiteHelpDesk)	License Qty	Price	Total
SiteHelpDesk-IT Single Operator Starter Pack	1	\$1,400	
SiteHelpDesk-IT 5 Operator Starter Pack	5	\$2,400	
SiteHelpDesk-IT 10 Operator Starter Pack	10	\$3,900	
SiteWebDesk (Prices Includes SiteHelpDesk)	License Qty	Price	Total
SiteWebDesk Single Operator Starter Pack	1	\$1,400	
SiteWebDesk 5 Operator Starter Pack	5	\$2,400	
SiteWebDesk 10 Operator Starter Pack	10	\$3,900	
<b>Additional Operators ( sitehelpdesk-IT/FM and sitewebdesk):</b>			
Additional Single Operators		\$ 350 each	
10 Operator Upgrade Packs		\$3,000	
Monitor modules	License Qty	Price	Total
SLAmonitor		\$850	
EMLmonitor (email interface for incoming via POP3)		\$850	
WMLmonitor (PC auditing) - Starter Pack		\$8500	
WMLmonitor - Machine Agent Licences		\$ 5.00 each	
<b>Total License Cost before concessions</b>			
<b>Education/Registered Charity discount - 15%</b>			( )
<b>Total License Cost</b>			
<b>Additional Services</b>			
<b>Total Purchase Cost</b>			

Annual support and maintenance - Free for 1 Year then 15% of Total License Cost
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Payment Method: <input type="radio"/> Switch <input type="radio"/> Visa <input type="radio"/> Delta <input type="radio"/> MasterCard <input type="radio"/> Amex <input type="radio"/> Cheque	
Card number:	Expiration:
Print Name:	Order No:
Signed By:	Dated:

**Order your products today by faxing this form to +44 (0) 1428 748 474**  
**or post to sitehelpdesk.com Ltd, The Keys, Roke Lane, Witley, Godalming, Surrey, GU8 5NH, UK**